

# Carroll County Senior and Community Center's Newsletter

**Located in Carroll County Maryland** 

BOAD Phone: (410) 386-3800

Click on link to visit the Senior Center Website

Click on link for the Bureau of Aging & Disabilities Mission



# December 2022

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# CARROLL COUNTY SENIOR CENTERS WILL

CLOSE at 1:30 p.m. on Monday December 19th

CLOSED on Monday December 26th

AND
CLOSED
Monday January 2nd



The Americans with Disabilities Act applies to the Carroll County Government and its programs, services, activities, and facilities. Anyone requiring an auxiliary aid or service for effective communication or who has a complaint should contact The Department of Citizen Services, 410.386.3600 or 1.888.302.8978 or MD Relay 7-1-1/1.800.735.2258 or email ada@carrollcountymd.gov as soon as possible but no later than 72 hours before the scheduled event.



# Aging and Disabilities Services <a href="https://www.carrollcountymd.gov/aging-and-disabilities">https://www.carrollcountymd.gov/aging-and-disabilities</a>

# Click on the services listed below to find out more information.

- Adult Public Guardianship Program of Carroll County
- Carroll County Aging & Disabilities Resource Guide
- Carroll County Commission on Aging and Disabilities Mission
- Dental Programs
- Energy Assistance
- Food Supplement Programs (FSP)
- Home and Community Based Services & Supports
- Homeowners' Tax Credit
- Information and Assistance
- Legal Aid
- Long Term Care Ombudsman Program
- Maryland Access Point-Information and Assistance
- Medical Equipment Lending Closets
- National Family Caregiver Support Program in Carroll County
- QMB/SLMB
- Renters' Tax Credit
- Senior Assisted Living Subsidy Program
- Senior Centers
- Senior Medicare Patrol
- State Health Insurance Assistance Program (SHIP)
- Veterans Services
- Virtual Transitioning to Medicare

# Covid Booster Shots At North Carroll Senior Center

# December 7th 9 am - 12 pm

# Moderna and Pfizer booster shots available

# Protect your family and friends from Covid this holiday season.

You can register for the NCSC clinic via the health Department with the link below

https://www.marylandvax.org/appointment/en/reg/9010276620

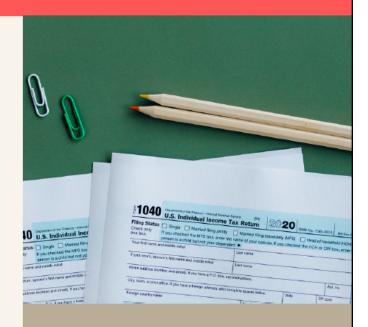
or

call 410-386-3834 to reserve you appointment time

# Volunteering Opportunity

# Tax Season Is Right Around The Corner

The AARP Foundation Tax-Aide is looking for volunteers to support the free tax preparation process in Carroll County for the 2022 tax season. We are looking for compassionate and friendly folk to join our team of volunteers for the upcoming tax season. Volunteers can serve in person or coach taxpayers online or by phone in a variety of roles. In addition to tax preparation support we need client facilitators, technical specialists, and site managers. We provide training and ongoing support in a welcoming environment and every level of experience (or no experience) is welcome.



If you are interested in volunteering, please contact Mike Deutsch at 443-789-8346

# WALKIE TALKIE WALKING GROUP

If you are looking for a fun way to exercise or meet new people join the Walkie Talkies on their walks around our community.

This is not a Senior Center sponsored group.

This group is organized by members of the South Carroll Senior Center.

There is no cost to participate on the walks.

If you would like more information or would like to receive updates from the group leader please contact South Carroll Senior Center

at 410-386-3700 to receive the group contact information.

# **SCHEDULED WALKS**

# <u>December</u>

**December 7th**-Farm Walk at Blair and Johns Place at 1:30pm

**December 14th**– Walk at Cathy's Place at 1:30pm

**December 22nd**– Linear Trail at 1:30pm

# January

January 4th-Planning Meeting at Panera Bread

January 11th— Centennial Park

January 19th– Wild Lake



TownMall of Westminster 9:00a.m. to 11:00a.m.

December 2nd Merry & Bright





# Carroll County

# Tablet Loaner Program

Bureau of Aging & Disabilities

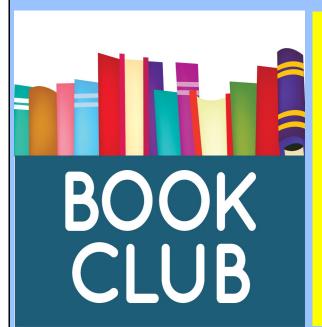
The Carroll County Bureau
of Aging & Disabilities is
helping Carroll County's
older adults get—and stay—
connected through its Free
Tablet Lending Library
Program. Stay connected by
participating in virtual Aging
& Disabilities and Senior
Center events, activities and
meetings. No internet
service is required as tablets
are equipped with unlimited
data.

- Call 410-386-3800 for more information or to register
- Available for pick-up at any of the five senior and community centers
- Technical instruction available



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# **CCPL PROGRAMS**



In person meetings held in the Large Meeting Room of the Mount Airy Library

# **REGISTRAION REQUIRED**

More information can be found at <a href="library.carr.org">library.carr.org</a>

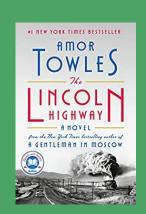


# December 22nd at 12:00 p.m.

Comfort and Joy By Kristin Hannah

January 26th at 12:00 p.m.

The Lincoln Highway
By Amor Towles



# **Trailblazer Updates:**



Operated by Ride With Us

Click the link for CTS press release and details

https://www.carrollcountymd.gov/government/directory/public-works/carroll-transit-system/

# Technology Assistance

If you're in need of some tech assistance, please consider clicking on some of the links below! The websites listed include helpful tips on how to navigate through various topics such as Apple ID, downloading apps, bookmarks, emails, Twitter, Facebook, Lyft, Spotify, WIFI, Zoom, etc.

- <u>Senior Planet</u> is hosting free online classes for older adults on topics including introduction to social media, how to use Zoom, and virtual social gatherings.
- Tech Tips Video Tutorial
- How to Become Tech Savvy Seniors in 10 Days
- AARP TEK workshops are free of charge to the public
- Instructions for Accessing Your Virtual Workshop through Zoom
- Download the FREE App "Easy Tablet Help for Seniors". It is available at no cost in the Apple, Google Play and Amazon App Stores. Note: There are no ads or in-app purchases. The interactive tutorial teaches:
- -Basic Functionalities: Tapping a touchscreen, enlarging and shrinking a page, scrolling, location of buttons, how to navigate the keyboard
- -Internet Safety, Searching and Communicating: Texting, video-calling (Zoom, FaceTime, Skype),

getting a Gmail account or using an existing email account)

- -More: How to use YouTube, the camera, attaching a photo to an email, apps, etc.
- -Demonstration: www.generationsoline.org/gol4ipad

# **Carroll Hospital Education**

All programs are free of charge and require pre-registration unless otherwise noted.

All fees are nonrefundable. To register or for more information,
call Care Connect at 410-871-7000 or visit lifebridgehealth.org/wellness

Gift Certificates available for complementary health services.
Call 410-871-7000 for more information or visit lifebridgehealth.org/tevisgiftcertificates

# **Screenings**

# **Blood Pressure Screening**

Have your blood pressure checked by a registered nurse and learn about risk factors for hypertension Tuesday, December 20th, 11:00 a.m.—Noon Carroll hospital Main Lobby. No registration required.



# **Special Services**

# **Cancer Navigation Services**

A free, comprehensive resource for those pending a diagnosis or in any stage of all types of cancer.
Call **410-871-7000** for more information.

# **Care Connect Navigation Services**

Support and guidance for people living with health conditions. Call **410-871-7000** for more information.

# **Center for Breast Health**

A free, comprehensive resource for those pending a diagnosis, at any stage of breast cancer or for general breast health needs.
Call **410-871-7080** for more information.

# **Complementary Health Services**

By appointment only. Call 410-871-7000 for availability of services. Acupuncture, Integrative Reflexology, Massage, NDA (Auricular Acupuncture for Weight loss and Addiction), Reiki

# **Genetic Counseling**

For cancer patients and those at risk for the disease. Telemedicine and in-person appointments at Carroll Hospital are available. A physician referral is required. Call **410-601-5085** for more information.

### **Studio YOU**

Features one on one consultation for a wide selection of support items, including wigs and head coverings for those with cancer and medical hair loss; mastectomy bras and breast prostheses: and more. Limited quantities of wigs and head coverings are available free of charge. East Pavilion Appointments required for Studio YOU Call 410-871-7000 for more information

# **Special Programs**

# **Fitness Friday**

Town Mall of Westminster (near food court) Learn about various health and wellness topics during The Partnership for a Healthier Carroll County's Fitness Fridays Friday, December 2nd, 9:00a.m. – 11:00a.m.

# **Its All About Diabetes Wednesdays**

Providing health and wellness information related to diabetes every week by phone. To join, call the number below and enter the code when prompted Wednesdays, 2:00 p.m.— 3:00p.m.
1-646-741-5292 Access Code: 111-1059-1175

# **Kidney Smart (Online and In Person)**

For more information or to register, call 888-695-4363

# **Living Healthy, Living Well (Mailed Toolkit)**

These evidence –based programs introduce information and skills that help people with chronic pain, diabetes, and physical and mental health conditions lead a healthy life. Participants complete their specific program at their own pace in addition to a weekly conference call with a trained facilitator. For more information or to register go to <a href="mailto:carrollcountymd.gov/aging-and-disabilities">carrollcountymd.gov/aging-and-disabilities</a>. Call 410-386-3818 or email <a href="mailto:living-healthy@carrollcountymd.gov">living-healthy@carrollcountymd.gov</a>

# Mindful Munching

The holidays can be a stressful time, surrounded with all sorts of tasty temptations. But how can we fully enjoy holiday treats without the guilt? A registered dietician will share techniques to reduce stress and fully immerse yourself in a food experience that will leave you feeling more satisfied with your food choices. We will be making orange cardamom muffins to test out what you learned. Exploration Commons at 50 East, The teaching Kitchen Friday December 9th, 10:30 a.m.— Noon \$5.00 per person Register explorationcommons.carr.org

### **Walk Carroll**

Meet every Friday to walk the TownMall of Westminster 9:00a.m. – 10:00a.m.

# **Carroll Hospital Education**

# **Education & Support Groups**

Groups may be offered in person, virtually or a combination. Please Call 410-871-7000 to register and obtain information.

# **Breast Cancer**

Tuesday, December 13th 7:00 p.m. – 8:30 p.m.

# **Caregivers**

Tuesday, December 13th 4:30 p.m.—6:00 p.m. For more information call 410-386-3833

<u>Gather & Connect</u> For those living with cancer (and their families) to share their experiences Monday, December 19th 4:30p.m.—6:00p.m.

# **Grandparents Raising Grandchildren**

Wednesday, December 7th 5:30 p.m.-7:00p.m.For More information, call 410-386-3833

# Parkinson's Disease

Wednesday, December 14th, 1:00p.m.- 2:00 p.m.

# **Stoke Survivors**

Find support and encouragement from fellow stroke survivors as they share their experiences and offer encouragement. Thursday, December 8th 10:00a.m.-11:00 a.m.

# **Grief Support Services**

Call 410-871-8000 for more information

# **Healing after a Substance Loss Support Group**

Open to those who have experienced the death of a loved one related to substance abuse or addictions. The group addresses the unique emotional issues surrounding the loss and offers coping strategies. Tuesday, December 6th, 5:00 p.m.— 6:30 p.m. Please call **443-974-8717** to register and obtain access to this virtual group.

# **Mending Hearts Support Group**

Open to parents who have lost a child

Monday, December 19th 6:30 pm – 8:00 p.m.

Please call 410-871-7656 to register and obtain access to this virtual group.

# **Pathways Grief Support Group**

Open to anyone who is grieving the loss of a loved one. The group addresses emotional issues surrounding the loss and offers coping strategies.

Wednesday, December 21st 7:00 pm - 8:00p.m.

Please call **410-871-7656** to register and obtain access to this virtual group.

# **Widows & Widowers Support Group**

Open to adults who have lost a spouse

Tuesday, December 6th, 6:30 p.m. – 8:00 p.m.

Please call **410-960-7568** to register and obtain access to this virtual group.





# Mental Health Speaker Series

Mental Health Ranked # 1 in Carroll County

> Help Us Make A Difference!



Our community ranked mental health as the number one health concern in Carroll County during our Community Health Needs Assessment.

Join our **FREE** Mental Health Speaker Series and help us make a difference.

FREE CEU'S for Therapists and Social Workers
2022 Speaking Topics

**December 9th** – Living Mentally Well

Register at: <u>HeatlhyCarroll.org/Mental-Health-Speaker-Series/</u>.





For more info:

HealthyCarroll.org
ThePartnership@HealthyCarroll.org
410-871-6032

# NATIONAL FAMILY CAREGIVERS SUPPORT PROGRAM

# Carroll County SUPPORT GROUPS

# Grandparents Raising Grandchildren

meets in a casual and welcoming environment, offering support to grandparents who are raising grandchildren. Grandparents have the opportunity to meet other caregivers, develop a network of support and receive information about services available. The support group is open to older adults raising grandchildren under 18 years of age.

# Caregivers of Older Adults

is an ongoing support group that is
designed to help caregivers cope with the
challenges of caring for their relatives.
Caregivers have the opportunity to share
their experiences, participate in
educational discussions and receive
comfort and positive reinforcement to help
guide them through what can be a
difficult journey.



Second Wednesday from 5:30PM—7:00PM



Second Tuesday from 4:30PM—6:00PM

Bureau of Aging & Disabilities, 125 Stoner Ave, Westminster



To register please contact Mary Jane Overby at 410-386-3833 or moverby@carrollcountymd.gov.

Visit our website www.carrllcountymd.gov/aging-and-disabilities for more information about our programs.



The Americans with Disabilities Act applies to the Carroll County Government and its programs, services, activities, and facilities. Anyone requiring an auxiliary aid or service for effective communication or who has a complaint should contact The Department of Citizen Services, 410.386.3600 or 1.888.302.8978 or MD Relay 7-1-1/1.800.735.2258 or email ada@carrollcountymd.gov as soon as possible but no later than 72 hours before the scheduled event.





All you need is a phone. You will meet other participants and the workshop leader in a weekly call.



You'll get a reference book, a self-test to help you decide what you want to focus on, and tips sheets to help you manage your conditions.

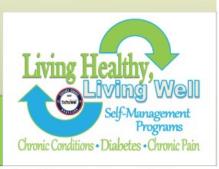


The work is done at your convenience and the 1-hour calls are scheduled over a 6-week period.

FOR MORE INFORMATION CONTACT :

Erica Starr estarr@carrollcountymd.gov 410386-2701 Choose between the following mailed programs to do from home at your own pace:

- Chronic Disease
- Diabetes
- > Chronic Pain



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# ALZHEIMER'S PL ASSOCIATION®



# Alzheimer's and Dementia Education YOU CAN TRUST

The Alzheimer's Association provides care and support to those affected by Alzheimer's and all other dementia, offering free, high-quality education programs. Explore our convenient learning opportunities that focus on Alzheimer's disease, caregiving, communication and more

# The 10 Warning Signs of Alzheimer's

60-minute and 30-minute options available

An education program to help recognize common signs of the disease in oneself and in others. Learn what steps to take and how to talk to your doctor.

# Understanding Alzheimer's and Dementia

60-minute and 30-minute options available
Learn basic information on the

difference between Alzheimer's and dementia, stages of the disease, risk factors, research and FDA-approved treatments.

# Understanding and Responding to Dementia-Related Behaviors

60-minute and 30-minute options available
Learn caregiver tips and strategies to respond to some common behaviors by individuals living with dementia that include agitation and confusion.

Additional information on the back

For more information or to schedule a program, contact: Megeen White, Program Manager, mewhite@alz.org | 240-549-5086

### Effective Communication

45-minute and 30-minute options available

Explore ways that Alzheimer's and other dementia affect an individual's ability to communicate as the disease progresses. Get tips to better communicate with people living with the disease.

### **Dementia Conversations**

45-minute and 30-minute options available

If you know someone who is experiencing changes in memory, thinking and behavior, this education program provides tips and strategies for having the difficult—but needed—conversation about noticed changes that may be related to dementia.

# Healthy Living for Your Brain and Body

Tips from the latest research 45-minute and 1-hour options available

Learn about research in diet, nutrition, exercise, cognitive activity and social engagement. Use hands-on tools to help incorporate these recommendations into a plan for healthy aging.

# Legal and Financial Planning

Two-part program, 1-hour sessions

A program to help you understand the legal and financial issues that may impact your dementia journey. Learn the importance of advanced planning, how to make legal and financial decisions, ways to put plans in place and review important documents.

# Living with Alzheimer's for Caregivers

A three-part series. Each is a 1-hour session Workshops cover all stages

Workshops cover all stages of the disease, providing information, tools and strategies for coping with a diagnosis. Learn how to make informed decisions that provide the best care and maximum quality of life for all involved.

# Early Stage

In the early stage of Alzheimer's disease, families face new questions as they adjust. Get answers to your questions.

## Middle Stage

Care partners now become hands-on caregivers. Hear from caregivers and professionals who share helpful strategies to provide safe, effective and comfortable care.

### Late Stage

At this stage, caregiving typically involves new ways to connect and interact with the person living with the disease, Hear caregivers and professionals discuss available resources, how to monitor care and ways to make meaningful connections. If you are someone living with dementia or are a caregiver, this program is for you.

# Living with Alzheimer's: For People Living with Alzheimer's

A diagnosis of Alzheimer's is life changing. Learn from others who have been diagnosed and learn how to navigate this chapter of your life.

# Living with Alzheimer's: For People with Younger-Onset (or Early-Onset) Alzheimer's

Hear from people living with a diagnosis and how to ease the impact throughout each stage.

# COVID-19 and Caregiving Program

Understand the relationship between COVID-19 and dementia and learn tips for caregiving. Review available Alzheimer's Association resources.

# New Advances in Alzheimer's Treatments

Learn about the new treatment approved by the FDA, steps for access and who may benefit.

# Managing Money: A Caregiver's Guide to Finances

If you or someone you know is facing Alzheimer's disease, dementia or another chronic illness, it's never too early to put financial plans in place. This program provides tips for managing someone else's finances, how to prepare for future care costs and the benefits of early planning.

Alzheimer's Association
Greater Maryland Chapter
To schedule a program,
contact Megeen White
mewhite@alz.org
240.549.5086

24/7 Helpline 800.272.3900

# ALZHEIMER'S \ ASSOCIATION

**Greater Maryland Chapter** 

# **Programs, Services & Events**

# For People Living in Maryland

### PROGRAMS AND SERVICES

The following chapter programs and services are available in-person, by phone and/or virtually:

**24/7 HELPLINE 800.272.3900:** A free nation-wide service. Master's-level clinicians and specialists provide confidential support and information to people living with the disease, caregivers, families and the public. Our translation service accommodates more than 200 languages.

Support Groups: Facilitated by trained individuals, support groups provide an opportunity for caregivers, family members and others to dealing with the disease to share valuable information, caregiving tips and concerns throughout the Alzheimer's journey.

Care Consultations: Provided by professionally trained staff, this free service offers personalized assistance to help families and caregivers better understand the disease, manage care, resolve conflicts, and plan for the future.

Education Programs: Our free education programs are open to the public and cover topics such as warning signs and basics of the disease, caregiving, legal and financial planning, and healthy lifestyle choices for the brain and body. Presentations are also available for companies and organizations. We also offer conferences and trainings for caregivers and professionals throughout the year.

Early Stage Programs: These programs for individuals in the early stages of and dementia and their care partners offer specialized information and support and social engagement opportunities to meet others in a relaxed and comfortable setting.

### **ABOUT OUR CHAPTER**

The Greater Maryland Chapter serves all counties in Maryland except Calvert, Charles, Montgomery, Prince George's, & St. Mary's which are served by the National Capital Chapter.

WESTERN MD OFFICE: 108 Byte Drive, Suite 102, Frederick, MD 21702 | 301-696-0315

### **EVENTS**

The Longest Day: The day with the most light, the summer solstice, is the day we fight. On June 21, people from across the world fight the darkness of Alzheimer's through a fundraising activity of their choice. Whether you're participating at home, online or in-person, we have plenty of fun ideas to engage family and friends in The Longest Day

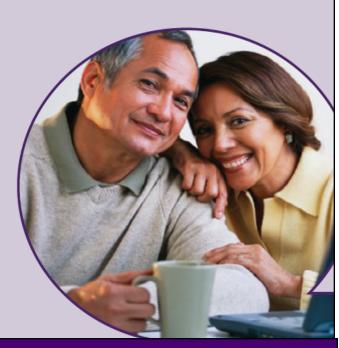
# WALK to END ALZHEIMER'S

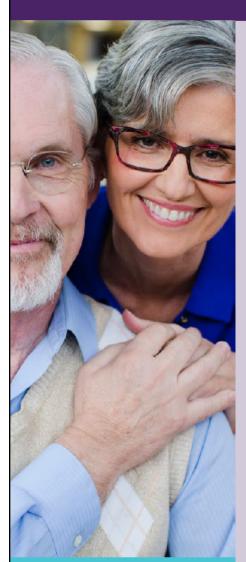


Western Maryland WALK:
October 9th in Frederick.
For details contact: Marilyn Herbert,
Development Manager, at
mjherbert@alz.org or 240-549-5085

or https://bitly/WMDWALK10922

For additional ALZ Events in western Maryland Marilyn Herbert Development Manager: mjherbert@alz.org or 240-549-5085 OR Megeen White: mewhite@alz.org or 240-549-5086





# MARYLAND STATISTICS\* (2020)

110,000 people age 65 and older with Alzheimer's

242,000 Number of Caregivers

371,000,000 Total Hours of Unpaid Care

\$6,810,000,000 Total Value of Unpaid Care

\$1,231,000,000 Medicaid costs of caring for people with Alzheimer's

\*Alzheimer's Association 2022 Alzheimer's Disease Facts and Figures, available at alz.org/facts

# ALZHEIMER'S ASSOCIATION ONLINE TOOLS

### CAREGIVER CENTER

Caregivers may access information about early-stage caregiving, middle-stage caregiving, or late-stage caregiving. *alz.org/care* or click <u>here</u>.

### **ALZCONNECTED®**

Our online community to connect with other individuals living with early-stage Alzheimer's. You can share questions, experiences and practical tips via message boards or create private groups organized around specific topics. *alzconnected.org* or click <a href="https://example.com/here.">here.</a>

### **ALZHEIMER'S NAVIGATOR®**

An interactive online tool for people living with dementia and those who participate in providing care and making care-related decisions. This assessment tool evaluates needs, outlines action steps, and links the user to Alzheimer's Association chapter programs and local services. alzheimersnavigator.org or click <a href="https://example.com/here-related-decisions">here-related decisions</a>. This assessment tool evaluates needs, outlines action steps, and links the user to Alzheimer's Association chapter programs and local services.

### **COMMUNITY RESOURCE FINDER®**

A comprehensive database of local programs and services, housing and care options, and legal experts all in one location, allowing you to quickly search, find and access support. *communityresourcefinder.org* or click **here**.

# LIVE WELL: ONLINE RESOURCES FOR PEOPLE WITH DEMENTIA

A collection of free interactive tools that helps you navigate the personal and emotional challenges accompanying an Alzheimer's diagnosis and provides personalized steps for living well with the disease. alz.org/livewell or click here.

### **VIRTUAL LIBRARY**

Search the online catalog, view resources chosen by dementia experts and download topic sheets and reports. *alz.org/library* or click <u>here.</u>

### TRAINING AND EDUCATION CENTER

The Association offers a number of Alzheimer's and dementia courses available online, 24 hours a day. *alz.org/training* or click <u>here.</u>

### **ALZHEIMER'S ASSOCIATION TRIALMATCH®**

A free easy-to-use clinical study matching service that connects individuals with Alzheimer's disease, caregivers, healthy volunteers and physicians with current studies. The continuously updated database of 130+ Alzheimer's clinical trials includes pharmacological and non-pharmacological research. Studies are being conducted at 500 sites across the country and online. alz.org/trialmatch or click here.

# Turning 65 or retiring soon and not sure what to do about Medicare??



Carroll County's State Health Insurance Assistance Program (SHIP) is here to help!

We invite you to attend our free informational Transitioning to Medicare workshops to learn more. We offer these two-part workshops monthly in collaboration with the Carroll County Public Library.

**Navigating Medicare** 

Please register at: https://ccpl.librarymarket.com/events/month

# Transitioning to Medicare Part 1

All workshops start at 5:00pm!! Registration is required!!

November 9th, 2022-In person @ Westminster Public Library (50 E Main St)

December 7<sup>th</sup>, 2022-Webinar January 11<sup>th</sup>, 2023-Webinar February 15<sup>th</sup>, 2023-Webinar

March 15th, 2023-In person @ Westminster Public Library (50 E Main St)

April 19<sup>th</sup>, 2023-Webinar May 17<sup>th</sup>, 2023-Webinar

June 14th, 2023-In person @ Westminster Public Library (50 E Main St)

Original Medicare (Parts A, B, & D), Advantage Plans (Part C), Supplemental Plans (Medigap), Fraud & Abuse, & Medicare Savings Programs.

# **Transitioning to Medicare Part 2**

All workshops start at 5:00pm!! Registration is required!!

November 16th, 2022-In person @ Westminster Public Library (50 E Main St)

December 14<sup>th</sup>, 2022-Webinar January 18<sup>th</sup>, 2023-Webinar February 22<sup>nd</sup>, 2023-Webinar

March 22<sup>nd</sup>, 2023-In person @ Westminster Public Library (50 E Main St)

April 26<sup>th</sup>, 2023-Webinar May 24<sup>th</sup>, 2023-Webinar

June 21st, 2023-In person @ Westminster Public Library (50 E Main St)

Take a closer look at Medicare Supplemental Plans (aka: Medigap or Secondary Plans) and Advantage Plans.

Sponsored by: Carroll County Bureau of Aging & Disabilities

125 Stoner Ave Westminster, MD 21157





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Carroll County Veterans
Services Program offers
services to Veterans of any
age, a widow or widower of
a Veteran, a child of a
deceased or disabled
Veteran and parents who
lost a son or daughter in
military service.



# VETERANS SERVICES PROVIDED

- Collaborate with the United States Department of Veteran Affairs, Maryland Department of Veterans Affairs and Veterans Service Organizations in securing benefits for Veterans.
- Assist Veterans with obtaining their military discharge (DD214).
- Help with preparing and submitting compensation/pension claims to the Veterans Benefits Adminstration.
- Link veterans to the VA Healthcare system, advocate for Veterans and their families and connect Veterans to other community agencies, services and providers.
- Track claims and assist with additional development requests made by the Veterans Benefits Administration.
- Assist with denied claims by filing Notices of Disagreement or filing Appeals to reverse the negative decision.
- Veterans Assistance Program/Case Management Services

# FREE VETERNS SHUTTLE

- Free Shuttle to transport Veterans to four VA medical facilities:
  - Baltimore, Loch Raven, Ft. Detrick and Martinsburg, WV
- Pick up at Coinvent, centralized locations
- Caregivers also ride for free

Located within the

Carroll County Bureau of Aging and Disabilities,, 125 Stoner Avenue
Westminster,, MD 21157

410-386-3800

https://carrollcountymd.gov/carrollveterans



# **Maryland Senior Call Check**

# PEACE OF MIND FOR THOSE HOME ALONE



# DAILY AUTOMATED CHECK-IN CALLS



**FREE SERVICE** 

Learn about the Maryland Senior Call Check and how to sign up.



https://www.youtu.be/TkNDGbg HKZY



MARYLANDERS AGED 65+



# YOUR CHOICE A MORNING OR AFTERNOON CALL

Sign up online or over the phone:

aging.maryland.gov 1 (866) 502-0560



**Larry Hogan** Governor Boyd K. Rutherford Lt. Governor Rona E. Kramer Secretary



Connect with someone who can help.

Call the **211 Maryland United Way Helpline** and ask to be connected to the WARMLine. You'll talk with someone who will listen to your concerns and refer you to additional resources.

Mental health professionals are available weekdays from 10:00 a.m. to 6:00 p.m.

# Follow these easy steps:

- 1. Dial 211 (or 443-608-9182) from any cell phone or landline.
- 2. Ask to be connected to the WARMLine.
- 3. Speak with a caring call specialist who will listen to your needs.
- 4. You will be referred to any additional resources you may need.

United Way of Central Maryland has provided a grant to Pro Bono Counseling to support Marylanders who are experiencing mental health issues related to the COVID-19 pandemic and other reasons.

For more information, visit <a href="https://probonocounseling.org/">https://probonocounseling.org/</a>

COUNSELING PROJECT



In 2020, Congress designated the new 988 dialing code to operate through the existing National Suicide Prevention Lifeline.

The Substance Abuse and Mental Health Services
Administration (SAMHSA) is the lead federal agency,
in partnership with the Federal Communications
Commission and the Department of Veterans Affairs,
working to make the promise of 988 a reality for America.
Moving to a 3-digit dialing code is a once-in-a-lifetime
opportunity to strengthen and expand the existing
National Suicide Prevention Lifeline (the Lifeline).

Of course, 988 is more than just an easy-to-remember number—it is a direct connection to compassionate, accessible care and support for anyone experiencing mental health related distress – whether that is thoughts of suicide, mental health or substance use crisis, or any other kind of emotional distress. Preparing for full 988 implementation requires a bold vision for a crisis care system that provides direct, life-saving services to all in need.

SAMHSA sees 988 as a first step towards a transformed crisis care system in much the same way as emergency medical services have expanded in the US.



In pursuit of this bold yet achievable vision, SAMHSA is first focused on strengthening and expanding the existing Lifeline network, providing life-saving service to all who call, text or chat via 988. Longer term, SAMHSA recognizes that linking those in crisis to community-based providers—who can deliver a full range of crisis care services—is essential to meeting crisis needs across the nation.







# **Frequently Asked Questions**

# What is the Lifeline and will 988 replace it?

The Lifeline is a national network of over 200 local, independent, and state-funded crisis centers equipped to help people in emotional distress or experiencing a suicidal crisis. Moving to 988 will not replace the Lifeline, rather it will be an easier way to access a strengthened and expanded network of crisis call centers. Beginning July 16, 2022, people can access the Lifeline via 988 or by the 10-digit number (which will not go away).

# When will 988 go live nationally?

The 988 dialing code will be available nationally for call, text, or chat on July 16, 2022. Until then, those experiencing a mental health or suicide-related crisis, or those helping a loved one through crisis, should continue to reach the Lifeline at its current number, 1-800-273-8255.

### How is 988 different from 911?

988 was established to improve access to crisis services in a way that meets our country's growing suicide and mental health related crisis care needs. 988 will provide easier access to the Lifeline network and related crisis resources, which are distinct from 911 (where the focus is on dispatching Emergency Medical Services, fire and police as needed).

### How is 988 being funded?

Congress has provided the Department of Health and Human Services workforce funding through the American Rescue Plan, some of which will support the 988 workforce. At the state level, in addition to existing public/private sector funding streams, the National Suicide Hotline Designation Act of 2020 allows states to enact new state telecommunication fees to help support 988 operations.

### Is 988 available for substance use crisis?

The Lifeline accepts calls from anyone who needs support for a suicidal, mental health and/or substance use crisis.

# Urgent realities.



Too many Americans are experiencing suicide and mental health crises without the support and care they need. In 2020 alone, the US had one death by suicide about every 11 minutes — and for people aged 10-34 years, suicide is a leading cause of death.

# Easier access.



Moving to an easy-to-remember, 3-digit dialing code will provide greater access to life-saving services.

# There is hope.



Providing 24/7, free and confidential support to people in suicidal crisis or emotional distress works! The Lifeline helps thousands of people overcome crisis situations every day.

Email 988 questions to:

988Team@ samhsa.hhs.gov

# **Maryland Legal Aid**

For the health and safety of staff, clients, and visitors, MLA's 12 statewide offices have re-opened for walk-in intake on a limited basis. The walk-in intake procedures follow a strict set of protocols intended to protect the health and safety of all staff, clients, and visitors. As such, clients should not bring guests with them when coming to MLA offices.



Those seeking in-person assistance will undergo a brief health assessment and temperature check, and will be required to social distance and wear a mask/face covering that covers the nose and mouth during their visit.

Applicants can continue to apply for help by telephone and online, 24 hours a day, 7 days a week. Current MLA clients should call their advocate before coming to an MLA office.

Each of MLA's 12 statewide office locations is taking CDC-recommended health and safety precautions against COVID-19, and is prepared to assist individuals with a variety of civil legal issues, including, but not limited to:

- · Illegal evictions
- · Family law matters
- · Bankruptcy filings
- · Debt collection disputes
- · Denials or terminations of unemployment and public benefits

Additionally, MLA's Community Lawyering Initiative is still actively providing legal assistance in person and by email and telephone in coordination with local libraries, schools, and community partners.

Maryland Legal Aid's Midwestern Maryland Office 22 South Market Street Suite 11 Frederick, MD 21701

Telephone Intake: 301-694-7414 Online Intake: www.mdlab.org

https://www.mdlab.org/covid-19-information/

Connect with us









# CARROLL COUNTY DEPARTMENT OF SOCIAL SERVICES 1232 Tech Court Westminster, MD 21157



# FAMILY INVESTMENT ADMINISTRATION

APPLY FOR BENEFITS ONLINE: mydhrbenefits.dhr.state.md.us

DHS CUSTOMER SERVICES: 1-800-332-6347 / FAX: 410-386-3428

WEBSITE TO SUBMIT DOCUMENTS: fia.carrollco@maryland.gov

APPLY FOR LONG TERM CARE MEDICAL ASSISTANCE:

mymdthink.maryland.gov

TO MAKE AN APPOINTMENT: 443-821-5833 (M-F, 8-4:30)

# CHILD SUPPORT ADMINISTRATION

APPLY ONLINE: www.dhr.state.md.us/csea

CUSTOMER SERVICE: 1-800-332-6347 / Carroll.CSA DHS@maryland.gov

MAKE AN APPOINTMENT: 443-929-2908 (M-F, 8-4:30)

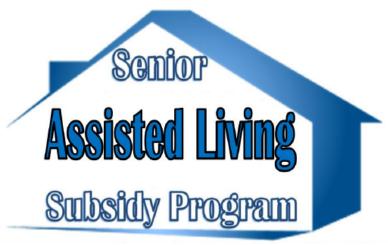
PAYMENT INFO: 1-800-723-9937

# SERVICES UNITS

To report suspected abuse or neglect: 410-386-3434

FOSTER PARENT RECRUITMENT LINE: 410-386-3333





Access to Assisted Living for Qualifying Older Adults

# Senior Assisted Living Subsidy (SALS)

The SALS Program provides subsidies on behalf of eligible senior residents of assisted living facilities which are enrolled in the program and licensed by the Maryland Department of Health.

# THE MAXIMUM MONTHLY SUBSIDY IS \$1,000

# ELIGIBILITY REQUIREMENTS:

1. Asset Limitation: \$19,000 per individual

\$25,000 per couple

2. Income Limitation: \$3,121\* per month per individual

\$4,081\* per month per couple

\* Income limitation does not include VA Aide & Attendance

- Functional Assessment regarding Activities of Daily Living
- 4. 62 years of age or older

# Please note there is a waitlist for this program

For more information and / or an application, contact **Kristen Harvey** 

at

Carroll County Bureau of Aging & Disabilities 410-386-3800



The Americans with Disabilities Act applies to the Carroll County Government and its programs, services, activities, and facilities. Anyone requiring an auxiliary aid or service for effective communication or who has a complaint should contact The Department of Citizen Services, 410.386.3600 or 1.888.302.8978 or MD Relay 7-1-1/1.800.735.2258 or email <a href="mailto:ada@carrollcountymd.gov">ada@carrollcountymd.gov</a> as soon as possible but no later than 72 hours before the scheduled event.

# Beware of Phone Scams



Social Security wants you to know about widespread phone scams where scammers pretend to be government employees. They may tell you about a Social Security-related problem to gain your trust and steal your money. We want you to hang up on scammers - help us "slam the scam"!

# IF YOU RECEIVE A SUSPICIOUS CALL:

- Hang up
- Do not give money or personal information
- Report the scam at oig.ssa.gov

Social Security may call you in some situations but we will never:

- » Threaten to arrest you unless you pay a fine or fee
- » Suspend your Social Security number
- » Require immediate payment from you by cash, gift card, pre-paid debit card, or wire transfer
- » Demand secrecy in dealing with a Social Security problem

Protect yourself, friends, and family: don't forget to "slam the scam"!









# How to Get Help from Social Security

Social Security is here to help. We want you to know how to get the service you need and to be prepared so we can help you as quickly and safely as possible.



# What to Know if You Must Visit an Office:

- · You must have an appointment to visit an office.
- · Masks are required for all office visitors and employees, regardless of vaccination status.
- Visitor capacity is limited to follow physical distancing requirements. This means you may need
  to wait outside, so plan for cold or bad weather.
- We ask that you come alone unless you require help with your visit. If you require help, we can
  only permit one person to accompany you.

We appreciate your patience and understanding.





Social Security Administration
Publication No. 05-10558
December 2021 (First edition)
How to Get Help from Social Security
Produced and published at U.S. taxpayer expense

# **Social Security Connection**





November 2022 Volume 48

# Inside this issue:

Social Security and Scam Awareness ...... 1

Veterans and Active Duty Military Members: Social Security Has Your Back! 2

# Local Offices

Local Social Security offices are offering more in-person appointments and have resumed inperson service for people without an appointment. As we expand in-person service, we expect our offices to be very busy. We strongly encourage you to continue to go online, call us for help, and schedule appointments in advance. Learn more at ssa.gov/ coronavirus/gethelp.



### *mu* Social Security

Check out your Social Security Statement, change your address and manage your benefits online today.

SSA.gov/myaccount



### **Online Services**

You can access many of our services online.

SSA.gov/onlineservices



# Social Security and Scam Awareness

Social Security imposter scams are widespread across the United States. Scammers use targeted, sophisticated tactics to deceive you into providing sensitive information or money.

Social Security's Office of the Inspector General (OIG) has received reports of scammers creating fake versions of the identification badges most federal employees use to gain access to federal buildings. The scammers may text or email photos of the fake badges to convince potential victims of their legitimacy. These badges use government symbols, words, and even names and photos of real people, which are available on government websites or through internet searches.

If you receive a suspicious letter, text, email, or call, hang up or do not respond. We want you to know how to identify a scammer and avoid becoming victims.

### We will NEVER:

- · Text or email images of an employee's official government identification.
- Suspend your Social Security number.
- Threaten you with arrest or other legal action unless you immediately pay a fine or fee.
- Require payment by retail gift card, wire transfer, internet currency, or cash by mail.
- Promise a benefit increase or other assistance in exchange for payment.
- Send "official" letters or reports containing your personal information via email.

We only send text messages if you have opted in to receive texts from us and only in limited situations, including the following:

- When you have subscribed to receive updates and notifications by text.
- · As part of our enhanced security when accessing your personal my Social Security account.

If you owe money to us, we will mail you a letter with payment options and appeal rights.

We encourage you to report suspected Social Security imposter scams - and other Social Security fraud - to the OIG's website at oig.ssa.gov/report. You may read our previous Social Security fraud advisories at oig.ssa.gov/news-releases/. Please share this information with your friends and family to help spread awareness about Social Security imposter scams.





### **iSSNRC**

Need a replacement Social Security Card? Request one at

SSA.gov/myaccount/ replacement-card.html



### FAOs

Get answers to frequently asked questions about Social Security.

SSA.gov/faq



Social Security's blog has the most up-to-date articles on what matters to you most. It's easy to read and easy to share.

blog.88a.gov

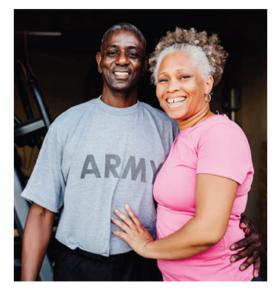
# Follow us!











# Veterans and Active Duty Military Members: Social Security Has Your Back!

Veterans Day is on Friday, November 11, 2022. Every year on this day, we honor all veterans who served our country and risked their lives to protect us.

Our Wounded Warriors webpage is an important resource for military members who return home with injuries. If you know a wounded veteran, please let them know about our Wounded Warriors webpage at www.ssa.gov/woundedwarriors.

The page shares information about our Social Security Disability Insurance (SSDI) benefits for veterans, including:

- How SSDI benefits are different from benefits available through the Department of Veterans Affairs and require a separate application.
- How we expedite the processing of Social Security disability claims for service members. If they develop a disability while on active military service on or after October 1, 2001, they can file a disability claim regardless of where the disability occurs.
- Answers to questions asked about Social Security.

If active-duty military service members are unable to work due to a disabling condition and continue to receive pay while in a hospital or on medical leave, they should consider applying for SSDI. Active-duty status and receipt of military pay doesn't necessarily prevent payment of SSDI benefits.

Our webpages are easy to share on social media and by email with your friends and family. Please consider passing this information along to someone who may need it.

# **Protect Yourself from Social Security Scams**



Telephone and email scammers are pretending to be government employees. Scammers will try to scare you and trick you into giving them your personal information and money. Don't be fooled! Social Security will <u>not</u>:

- Threaten you
- . Tell you there is a problem with or suspend your Social Security number
- Demand immediate payment from you
- Require payment by retail gift card, pre-paid debit card, internet currency, wire transfer, or by mailing cash

If you receive a call or email like this, please report it to the Office of the Inspector General at <a href="https://oig.ssa.gov">https://oig.ssa.gov</a>.

# SSA.gov